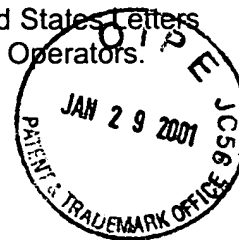


**POWER OF ATTORNEY
By Assignee**

West Teleservices Holding Company, assignee(s) of the application for United States Letters
Patent for an improvement in Telecommunications System Including Live Operators.

by Paul Harold Kavulak and Mike Patrick Brown



the specification of which:

- ☐ is filed herewith, OR
☒ was filed on October 18, 20001, having U.S. Patent Application Serial No. 09/692,575,

does hereby appoint as my attorneys and/or agents, with full power of substitution and revocation, to prosecute this application and transact all business in the United States Patent and Trademark Office, and in countries other than the United States, and to do all things necessary or appropriate therefor before any competent International Authorities in connection with any international patent application(s) corresponding to the above-identified application, all of the registered practitioners identified by Customer Number 22249:



22249

PATENT TRADEMARK OFFICE


LYON & LYON LLP
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Los Angeles, CA 90071
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Please send all correspondence to the attention of Charles C. Fowler, at the above Customer Number, and direct all telephone calls to 949/567-2300.

I, the undersigned, declare that I have reviewed copies of the documentary evidence establishing chain of title to the patent application identified above from the inventor(s) to the assignee(s), which:

- ☒ is filed for recordation herewith; or
☐ was recorded at Reel _____, Frame _____; or
☐ has been sent for recordation under separate cover, copy attached herewith.

To the best of the undersigned's knowledge and belief, title is in the assignee(s) identified above. Furthermore, the undersigned is empowered to sign this document on behalf of the assignee(s).

Full Name of Assignee: West Teleservices Holding Company	
Post Office Address: 11808 Miracle Hills Drive, Omaha, Nebraska 68154	
Signature of Declarant or Assignee: 	Date: 1/23/2001
Full Name of Declarant If Other Than Assignee: Thomas B. Barker	
Title of Declarant: President	
Address of Declarant: 11808 Miracle Hills Drive, Omaha, Nebraska 68154	